



Joris LA CANCELLERA

Software Engineer | Passionate about R&D and Innovation

- 📍 Valenciennes, France
- 📞 +33 6 79 31 40 48
- @ laancellera.joris@protonmail.com
- 🌐 <https://jorislacance.fr>

NETWORKS

- 🔗 [TomyCesaille](#)
- 🌐 [jorislacance](#)

SOFT SKILLS

- Curious & Creative
- Adaptable & Autonomous
- Do-It-Attitude & Business oriented
- ENFP personality

LANGUAGES

- French**
Native
- English**
Full professional proficiency

EDUCATION

- IMT Nord Europe (formerly Telecom Lille)**
IT & Telecommunication
2013-2016
French Engineering school
- In apprenticeship, 3-4 weeks at Bombardier for 1 week of school

- IUT Valenciennes**
Electrical & Software applied in the industrial sector
2011-2013
DUT

INTERESTS

- Astronomy**
Astrophotography, cosmology
- Photography**
- 3D printing**
- Ethical hacking**
Reverse engineering, security
- House automation**
Home Assistant, zigbee, electronics, DIY
- Self Hosted**
NAS, DD-WRT router, bare-metal linux

Version March 2025

ABOUT ME

Software engineer with 10 years of experience across diverse industries and strategic contexts.

I'm driven to challenge technologies to create bold and innovative projects (mostly software) with and for people.

EXPERIENCE

- GORGIAS**
Senior Software Engineer
🌐 [gorgias.com](#)
Nov 2021 – Present
Valenciennes, FR (remote)

Series C customer service startup used by over 15,000 e-commerce brands to manage and automate support across multiple channels.

Key individual contributor on Gorgias Chat widget

- **Context:** Gorgias Chat widget is a conversation channel reached by 300M+ unique visitors per month across merchants' stores
- **Activities:** Feature development, architectural improvements, performance optimization, observability, tech debt management, knowledge sharing, level 3 customer support, on-call
- **Tech:** TypeScript, Node.js, React, python, PostgreSQL, Jest, Playwright, WebSocket, Cloudflare, GCP Pub/Sub, Terraform, Docker, Docker Compose, Kubernetes, Sentry, Datadog

- MANTU**
Senior Innovation Engineer
Austria, AU → Nice, FR → Valenciennes, FR (remote)
Sep 2016 – Nov 2021

Innovation engineer part of the internal Mantu Lab, specialized in AI & data science.

Creation of a robot platform & framework PaaS (RPA, Web Scraping, ETL)

- **Roles:** Product owner, project manager, lead dev
- **Features:** Framework to develop web scrapers, smart job orchestration, job load-balancing across servers, proxies rotation, analytics, observability, continuous deployment
- **Achievements:** Convert a concept into industrial pilot. Production of several datasets totaling millions of public data records (job offers, resumes, reviews, ...) delivering sustained and measurable business value for the company. Bootstrapped several RPA (Robotic Processing Automation) projects in production
- **Tech:** dotnet core, C#, asp.net core, Vue.js, MongoDB, Docker, docker-compose, GitLab, CICD, Nginx, NuGet, Selenium, Puppeteer

Management, Data Scraping & Automation team leader

- **Activities:** Project management, coaching, career path management, interviewing candidates
- **Achievements:** Recruited and built a specialized team of 8 persons

Making technical & business proof of concepts

- **Tech:** dotnet core, C#, Node.js, TypeScript, Vue.js, python, MongoDB, Unity3D, Tobii eye tracking

- BOMBARDIER**
Apprentice Research Engineer
Sep 2013 – Sep 2016
Crespin, FR

Software developer part of a Predictive Maintenance R&D project, predicting rail vehicle failures using onboard logs.

- **Activities:** Validation / QA testing of embedded Linux C++ software, integration with a gateway to retrieve logs of a fleet of 200 commercial trains, data processing, data visualization
- **Tech:** .Net Framework, C#, WinForms, MATLAB, SQL Server, Windows Server

- Entrepreneurship**
🌐 <https://jorislacance.fr/projects/>
Sep 2013 – Present

- **Blogging** (Made a post 🌐 [ranked 14th on Hacker News](#) 🎉)
- Unity3D Store **Publisher** of [shinystats.jorislacance.fr](#)